

Eligibility Assessment Registrant FAQ Guide

AAI & MTA Car Dealer Add-On Insurance Class Action Settlement Administration

This Guide is for registrants in the AAI & MTA Class Action who received an Eligibility Assessment Information Request on 9 or 10 September 2025.

Based on information you have provided to us we have not been able to determine your potential eligibility to claim compensation by matching you to the defendant's list of purchasers. Only individuals matched to the list of purchasers may be able to claim compensation. So that we may determine whether you are eligible, you are required to provide us with further information.

The deadline to provide this information via the link we sent to you via email or SMS is
12 October 2025.

If you do not provide this information by the deadline, you will not be eligible to participate in the settlement and you forfeit any potential compensation you may otherwise be entitled to, unless you have already been matched to the defendants' list of purchasers.

Please read this Guide before contacting us with questions to minimise costs for the benefit of all registered group members. Please be mindful that there are over 50,000 registrants involved this settlement.

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1. Is this a scam?

This is not a scam. Maurice Blackburn is sending out legitimate notices by email, SMS and post between 9 and 10 September to certain registrants who are required to provide further information so we may determine their eligibility. If we receive a bounce-back notification from your email address, we will send you a text message or postal notice on or about 16 September.

Reminder emails will be sent out on 7 to 8 October 2025 to everyone who received the original request, whether or not they have already filled in the form.

Communications about the AAI & MTA Class Action from MB will come from:

- aai_addonclassaction@mauriceblackburn.com.au by email; and/or
- 'MBLawyers' by SMS.

It is safe to click the links in the email or text and submit your information to us via the form.

Your information will only be used by Maurice Blackburn for the AAI & MTA Settlement Administration and will be treated confidentially at all times. You can read our privacy policy here: <https://www.mauriceblackburn.com.au/privacy/>

2. What do I have to do?

If you received a notice via email, SMS or post between 9 and 10 September, you are required to provide further information to us by the deadline, which we will use to attempt to match you with purchaser information provided to us by the defendants.

Please provide the information via the link in the email or SMS we sent you. If you are having technical difficulties, a PDF copy of the form is available on our website [here](#) which you may return via email or post.

If you send a hardcopy form via post, we must receive the form by the deadline for it to be valid.

We highly recommend you submit the online version of the form via the link provided to ensure it is submitted on time and in the proper format.

Once you have submitted the eligibility assessment form, you do not have to do anything else. We will write to you to let you know if you are eligible or ineligible to participate in the settlement administration.

3. Why don't you have my information already?

Based on the information you provided to us in your registration, we have not yet matched you to an individual in the customer data provided to us by the defendants, or you have been partially matched to one or more eligible customers but we need further information to confirm that.

To verify that you are the right person, we need you to provide information to us that matches with the information the insurance company has provided us.

You may have received a Court-ordered Registration & Opt Out Notice from Maurice Blackburn in 2024 related to the AAI & MTA Class Action. However, if you did not provide

information to us directly via your registration that matches the defendants' records (such as a full name, class action ID, and/or the contact information we used to send you that notice), we may not have been able to identify you as the recipient of that notice. The Eligibility Assessment form provides allows you to give us that information again.

4. I don't know the answer to one or more of the questions.

Please provide as much information as you can. If you do not know the answer to one or more of the questions, please leave the relevant field blank if possible, and move on to the next question.

If it is a compulsory field, you can enter obvious dummy information such as '12345678' or 'email@email.com'. The more information you provide, the greater chance we will be able to match you to the defendants' purchaser data.

See below for more information on how to answer specific questions on the form.

5. What's the difference between 'Claimant Details', 'Purchase Contact Details', and 'Current Details'?

The **'Claimant'** is the person who purchased the add-on insurance products in a car dealership and has registered a claim to participate in the settlement. This may be you, or you may be acting on behalf of the Claimant.

Please enter the Claimant's current details in the 'Claimant Details' section, including any alternative names that they have been known by, or the name of any other person the policy may be in (such as a spouse, immediate family member, deceased person, or company name).

The **'Purchase Contact Details'** are the Claimant's contact details from the time they purchased the add on insurance and bought the vehicle. This is the information that the defendants would have on file for the Claimant because they provided their current contact details to the defendants via the Dealer at the time of the purchase of the add on insurance products. It is therefore the information that MB will use to match the Claimant to the purchaser data.

'Current Contact Details' is the information MB will use to contact you about the settlement. It may or may not be the same as the 'Claimant Details' and/or 'Purchase Contact Details'.

6. I don't know my product or policy information

We recommend you review the paperwork you received at the time you purchased your vehicle. You may find information about the add on insurance policy you purchased there.

Your AAI & MTA policy documentation should specify the product name, policy number, and date of purchase or commencement of insurance on the policy schedule, 'Welcome Letter', or update letters. Your loan agreement should specify the name of the AAI & MTA product(s) you purchased and may include the policy number. The products will usually be described and branded as "MTA" products.

The date of purchase of your vehicle should be the same date as the date of purchase of the insurance.

Your AAI & MTA Registration & Opt Out Notice also provides information about the type of product you purchased and the date of purchase.

You may provide some or all of this information in relation to each product you purchased. Again, the more information you can provide, the greater chance there is we will be able to match you to the defendants' purchaser data.

7. I can't find my AAI & MTA Registration & Opt Out Notice or Class Action ID

Registration & Opt Out Notices were sent in relation to the AAI & MTA Class Action in March or April 2024, or 1 August 2024, by email, SMS and post.

Notices sent by email were sent from aai_addonclassaction@mauriceblackburn.com.au and SMS notices were sent from 'MBLawyers'.

If you would like to find your Registration & Opt Out Notice and you received it via email, you can search your email inbox for emails from the above email address.


Your Class Action ID is at the top left-hand corner of your Registration & Opt Out Notice (highlighted in **yellow** in this picture). It is a unique eight- or ten-digit code. Please note it is **not** the proceeding number S ECI 2021 00930.

If you cannot locate your AAI & MTA Registration & Opt Out Notice, you can complete the eligibility assessment form without it. Please enter the email address, mobile number, or postal address to which you received the Registration & Opt Out Notice in relation to the AAI & MTA Class Action in April or May 2024.

Please note the AAI & MTA Add-On Insurance Class Action is different from the Allianz Add-On Insurance Class Action and the Flex Commission Class Actions, which you may have received notices in relation to in 2024. Please check the name of the proceeding on the first page of any Notice you receive – see the **blue highlight** in the notice picture for the case name for this class action.

If you did not receive a Registration & Opt Out Notice, select 'no' and continue with the questions.

Class Action ID:



SUPREME COURT OF VICTORIA

NOTICE TO GROUP MEMBERS: OPT OUT OR REGISTRATION

AAI & MTA CLASS ACTION

Zoey Anderson-Vaughan v AAI Limited & Ors
(Proceeding number: S ECI 2021 00930)

IMPORTANT NOTICE

The Supreme Court of Victoria has ordered that you receive this notice because you may be a group member in the AAI & MTA Class Action about add-on insurance sold in car dealerships. **The defendants' records show that you purchased and paid premiums for the product/s listed on the next page of this notice.**

You have three options:

- If you want to be eligible to claim money if there is a settlement before the trial, **you must register by 4:00pm on 21 August 2024 (AEST).**
- If you do not want your rights determined by the class action, **you must opt out by 4:00pm on 21 August 2024 (AEST).** If you opt out, you will not be eligible to claim money from any settlement or judgment in the AAI & MTA Class Action, and no part of any claim you may have will be determined by the AAI & MTA Class Action, but you may pursue such rights as you may have independently.
- Do nothing** and you will remain a group member in the class action but you **will not be eligible to claim any money** if there is a settlement before the trial.

8. My add-on insurance product type is not one of the drop-down options

The add on insurance products were known by different names from time to time. See below for a list of the possible names of the add on insurance products:

Product name	Alternative product names
Loan Protection Insurance	<ul style="list-style-type: none"> • Consumer Credit Insurance ('CCI') • Repayment Insurance • Loan Insurance • Commercial Loan Protection Insurance
Equity Insurance	<ul style="list-style-type: none"> • GAP Insurance or GAP • Guaranteed Asset Protection Insurance • Shortfall Insurance • Purchase Price Insurance • Value Protect Insurance • Equity Plus Insurance
Extended Motor Warranty	<ul style="list-style-type: none"> • Extended Warranty Insurance • Mechanical Insurance • Motor Vehicle Warranty
Tyre and Rim Insurance	<ul style="list-style-type: none"> • TRI
Cash Benefit Insurance	<ul style="list-style-type: none"> • CBI

9. I need to provide more details than the form has room for or I found more information after submitting the form

The form has been designed to allow you to provide the type of information that we have available to us to match you against.

However, if you need to provide:

1. More than one Class Action ID if you received more than one Registration & Opt Out Notice; or
2. Different 'Purchase Contact Details', such as for policies purchased at different times, for example if you moved residential addresses between two car purchases, or if you are not sure where you lived at the time of your car purchase,

you should fill out the form once for each different 'Purchase Contact Details' or 'Registration Notice' section you need to submit.

Similarly, if you submit the form but later find further information, such as your policy details, you can submit the form again and include that information in the relevant section.

Please ensure you provide your Registration ID (located on your eligibility assessment email or text notice), and the same details in the 'Claimant Details' and 'Current Contact Details'

sections in each form you submit so we can match all of the submissions to you. If we cannot match the submissions to you, they will not be used to determine your eligibility.

Only information submitted via the form will be reviewed by our team to match you to the defendant's purchaser data. We do not require and will not review individual policy documents. This is to minimise costs for the benefit of all registered group members.

10. I received more than one link to the AAI & MTA Eligibility Assessment Form. Do I have to fill it in twice?

Each individual registrant (whether a person, deceased estate, or a company) that receives an eligibility assessment information request must fill in the form by the deadline.

If you received more than one link addressed to the same person in relation to the AAI & MTA Class Action you only need to fill it in once. If this occurred, it is likely you registered more than once.

However, if you need to provide more information than the form has room for, please see question 8 above.

Further, if:

1. you share an email address, mobile phone number, and/or postal address with another person and you receive eligibility assessment information requests addressed to each of you separately;
2. you registered separately for yourself and a company and you receive multiple requests addressed to each yourself and your company;
3. you registered on behalf of yourself and a deceased estate and you receive multiple requests addressed to each yourself and the deceased estate;
4. you registered on behalf of yourself and another person (such as a spouse) and you receive multiple requests addressed to each of you;

you need to separately fill out the form once for each request you received.

11. How do I fill out the form on behalf of a company?

To fill out the form on behalf of the company:

- Provide the details of the company in the 'Claimant Details' section or 'Claimant Other Name' section.
- If there are alternative spellings, abbreviations, or different names for the company, provide that information in the 'Claimant's Other Name' section.
- Provide the contact information you would have provided on behalf of the company at the time of purchase in the 'Purchase Contact Details' section.
- If you are not sure whether the products are in your name or that of a company, enter one name in the 'Claimant Details' section and the other in the 'Claimant's Other Name' section. We will check both against the defendants' records.
- Provide the details of the person MB should contact in relation to the claim in the 'Current Contact Details' section. For example, this may be a company director.

12. How do I fill out the form on behalf of a deceased estate?

Authorised persons may claim on behalf of a deceased estate. You may be required to provide proof of authority to claim at a later date. Please keep any documents safe in the meantime, such as the death certificate and will.

To fill out the form on behalf of a deceased estate:

- Provide the details of the deceased in the 'Claimant Details' section.
- Provide the contact information the deceased would have provided at the time of purchase in the 'Purchase Contact Details' section, such as where they lived when they bought the vehicle.
- Provide the details of the person MB should contact in relation to the claim in the 'Current Contact Details' section. This may be the executor or administrator of the estate or the next of kin.

13. Is this the same as the Allianz Class Action?

No. This Class Action is separate to the Allianz Add-On Insurance Class Action. The cases were against different companies. You may be a registrant in one or more class action.

If you have already submitted information for the Allianz Class Action, you still need to submit further information for the AAI & MTA Class Action if you have received a request, so that we may determine your eligibility for the AAI & MTA settlement.

We cannot use information you submitted for a different class action.

14. I'm having technical difficulties with the form.

Please wait 10 seconds and refresh your browser. If that does not work, please close and re-open your browser, or try a different browser.

If technical issues persist, please use the PDF form available on our website [here](#) and return it to us via email to aai_addonclassaction@mauriceblackburn.com.au or post.

We highly recommend you submit the electronic form if possible, to ensure it is submitted in the correct form.

We must receive the form by the deadline of **12 October 2025** in order for it to be valid.

15. I have more questions that are not answered by this Guide

In an effort to keep administration costs to a minimum for the benefit of all group members, we cannot help individual group members to fill out the eligibility assessment form. However, you may contact our team on the details below if you have any questions not answered by this guide.

- 1800 571 256
- aai_addonclassaction@mauriceblackburn.com.au

We are experiencing a high volume of enquiries and may not be able to respond. Please submit the form to the best of your ability before the deadline of **12 October 2025** to ensure you do not miss out.