

## Eligibility Assessment Registrant FAQ Guide

### Allianz Car Dealer Add On Insurance Class Action Settlement Administration

**This Guide is for registrants in the Allianz Class Action who received an Eligibility Assessment Information Request on 17, 18, or 25 June 2025.**

Based on information you have provided to us we have not been able to determine your potential eligibility to claim compensation by matching you to Allianz's list of purchasers. Only individuals matched to the list of purchasers may be able to claim compensation. So we may determine whether you are eligible, you are required to provide us with further information we will use to attempt to match you to the list of purchasers.

The deadline to provide this information via the link we sent to you via email or SMS is **13 July 2025.**

If you do not provide this information by the deadline, you will not be eligible to participate in the settlement and you forfeit any potential compensation you may otherwise be entitled to.

## Contents

1.	Is this a scam? .....	2
2.	What do I have to do?.....	2
3.	I don't know the answer to one or more of the questions .....	2
4.	What's the difference between 'Claimant Details', 'Purchase Contact Details', and 'Current Details'? .....	2
5.	I can't find my Allianz Registration Notice or Class Action ID .....	3
6.	I don't know my product or policy information .....	3
7.	My add on insurance product type is not one of the drop-down options.....	4
8.	I need to provide more details than the form has room for .....	4
9.	I received more than one link to the Allianz Eligibility Assessment Form. Do I have to fill it in twice? .....	5
10.	How do I fill out the form on behalf of a company? .....	5
11.	How do I fill out the form on behalf of a deceased estate? .....	6
12.	Is this the same as the Flex Commission Class Actions? .....	6
13.	I'm having technical difficulties with the form.....	6
14.	I have more questions .....	6

## 1. Is this a scam?

Maurice Blackburn is sending out legitimate notices by email, SMS and post between 17 and 18 June, and 25 June 2025 to certain registrants who are required to provide further information so we may determine their eligibility. Reminder emails will be sent out on 7 to 8 July 2025.

Communications about the Allianz Class from MB will come from:

- [addonclassaction@mauriceblackburn.com.au](mailto:addonclassaction@mauriceblackburn.com.au) by email; and/or
- 'MBLawyers' by SMS.

It is safe to click the links in the email or text and submit your information to us via the registration portal.

Your information will only be used by Maurice Blackburn for the Allianz Settlement Administration and will be treated confidentially at all times.

## 2. What do I have to do?

If you received a notice via email, SMS or post between 17 and 18 June, or 25 June 2025, you are required to provide further information to us by the deadline, which we will use to attempt to match you with purchaser information provided to us by Allianz.

Please provide the information via the link in the email or SMS we sent you. A PDF copy of the form is available on our website [here](#) which you may return via email.

If you send a hardcopy form via post, we must receive the form by the deadline for it to be valid.

Once you have submitted the eligibility assessment form, you do not have to do anything else. We will write to you to let you know if you are eligible or ineligible to participate in the settlement administration.

## 3. I don't know the answer to one or more of the questions

Please provide as much information as you can. If you do not know the answer to one or more of the questions, please leave the relevant field blank if possible, and move on to the next question. If it is a compulsory field, you can enter obvious dummy information such as '12345678'. The more information you provide, the greater chance we will be able to match you to Allianz's purchaser data.

See below for more information on how to answer specific questions on the form.

## 4. What's the difference between 'Claimant Details', 'Purchase Contact Details', and 'Current Details'?

The 'Claimant' is the person who purchased the add-on insurance products in a car dealership and has registered a claim to participate in the settlement. This may be you, or you may be acting on behalf of the Claimant.

Please enter the Claimant's current details in the 'Claimant Details' section, including any alternative names that they have been known by, or the name of any other person the policy may be in (such as a spouse or immediate family member).

The 'Purchase Contact Details' are the Claimant's contact details from the time they purchased the add on insurance and bought your vehicle. This is the information that Allianz would have on file for the Claimant because they provided their current contact details to Allianz via the Dealer at the time of the purchase of the add on insurance products. It is therefore the information that MB will use to match the Claimant to Allianz's purchaser data.

'Current Contact Details' is the information MB will use to contact you about the settlement. It may or may not be the same as the 'Claimant Details' and/or 'Purchase Contact Details'.

If you need to update your current contact details, please use the form [here](#).

## 5. I can't find my Allianz Registration Notice or Class Action ID

Registration Notices were sent in relation to the Allianz Class Action between 6 and 20 May 2024 by email, SMS and post. Reminder notices were sent between 4 and 14 June.

Notices sent by email were sent from the following email addresses:

1. [donotreply@allianzclassactionregistration.com.au](mailto:donotreply@allianzclassactionregistration.com.au)
2. [registration@allianzclassactionregistration.com.au](mailto:registration@allianzclassactionregistration.com.au)

If you would like to find your Registration Notice and you received it via email, you can search your email inbox for emails from the above email addresses.


Your Class Action ID is at the top left-hand corner of your Registration Notice (pictured).

If you cannot locate your Allianz Registration Notice, you can complete the Eligibility Assessment Form without it. Please enter the email address, mobile number, or postal address to which you received the Allianz Registration Notice in relation to the Allianz Class Action in May or June 2024. Then enter '12345678' into the Class Action ID field.

Please note the Allianz Class Action is different from the AAI & MTA Class Action and the Flex Commission Class Actions, which you may have received notices in relation to in 2024. Please check the name of the proceeding on the first page of any Notice you receive.

If you did not receive a Registration Notice, select 'no' and continue with the questions.

ANNEXURE A

Class Action ID: [insert]


**SUPREME COURT OF VICTORIA**

**NOTICE TO GROUP MEMBERS ABOUT REGISTRATION**

**ALLIANZ CLASS ACTION**

Tracy-Ann Fuller & Anor v Allianz Australia Insurance Limited & Anor


(Proceeding number: S ECI 2020 02853)

1. The Supreme Court of Victoria has ordered that you receive this notice because you may be a group member in the Allianz class action about add-on insurance sold at car dealerships.
2. The defendants' records show that you purchased the product/s listed in the table below.
3. You must register by 4:00pm on 15 July 2024 (AEST) if you want to be eligible to claim money if there is a settlement before the trial.

Your products:

Type of product	Date product purchased

This notice is sent by order of the Supreme Court of Victoria.  
It is important that you read this notice carefully because it may affect your legal rights.



## 6. I don't know my product or policy information

We recommend you review the paperwork you received at the time you purchased your vehicle. You may find information about the add on insurance policy you purchased there.

**The deadline to submit the Eligibility Assessment Form is 13 July 2025**

Your Allianz policy documentation should specify the product name, policy number, and date of purchase or commencement of insurance on the policy schedule or 'Welcome Letter'.

If you financed the purchase of your vehicle and add on insurance products, the loan agreement should specify the name of the Allianz products you purchased and may include the policy number.

The date of purchase of your vehicle should be the same date of the date of purchase of the insurance.

Your Allianz Registration Notice also provides information about the type of product you purchased and the date of purchase.

You may provide some or all of this information in relation to each product you purchased. Again, the more information you can provide, the greater chance there is we will be able to match you to Allianz's purchaser data.

### **7. My add on insurance product type is not one of the drop-down options**

The add on insurance products were known by different names from time to time. See below for a list of the possible names of your add on insurance product:

<b>Product name</b>	<b>Alternative product names</b>
Loan Protection Insurance	<ul style="list-style-type: none"> <li>• Consumer Credit Insurance ('CCI')</li> <li>• Repayment Insurance</li> <li>• Loan Insurance</li> </ul>
Motor Equity Insurance	<ul style="list-style-type: none"> <li>• GAP Insurance or GAP</li> <li>• Guaranteed Asset Protection Insurance</li> <li>• Shortfall Insurance</li> <li>• Purchase Price Insurance</li> <li>• Value Protect Insurance</li> </ul>
Extended Motor Warranty	<ul style="list-style-type: none"> <li>• Extended Warranty Insurance</li> <li>• Mechanical Insurance</li> <li>• Motor Vehicle Warranty</li> </ul>
Tyre and Rim Insurance	<ul style="list-style-type: none"> <li>• TRI</li> </ul>

### **8. I need to provide more details than the form has room for**

The form has been designed to allow you to provide the type of information that we have available to us to match you against.

However, if you need to provide:

1. More than one Class Action ID if you received more than one Registration Notice; or
2. Different 'Purchase Contact Details', such as in respect of policies purchased at different times, for example if you moved residential addresses between two car purchases, or if you are not sure where you lived at the time of your car purchase,

you should fill out the form once for each different 'Purchase Contact Details' or 'Registration Notice' section you need to submit.

Similarly, if you submit the form but later find further information, such as your policy details or Class Action ID, you can submit the form again and include that information in the relevant section.

Please ensure you provide the same details in the 'Claimant Details' and 'Current Contact Details' sections in each form you submit so we can match all of the submissions to you.

Only information submitted via the form will be reviewed by our team to match you to Allianz's data. We do not require and will not review individual policy documents. This is to minimise settlement administration costs for the benefit of all group members.

### **9. I received more than one link to the Allianz Eligibility Assessment Form. Do I have to fill it in twice?**

Each individual registrant (whether a person or a company) that receives an Eligibility Assessment Information Request must fill in the form by the deadline.

If you received more than one link addressed to the same person in relation to the Allianz Class Action you only need to fill it in once. If this occurred, it is likely you registered more than once.

However, if you need to provide more information than the form has room for, please see question 8 above.

Further, if:

1. you share an email address, mobile phone number, or postal address with another person and you receive Eligibility Assessment Information Requests addressed to each of you separately;
2. you registered separately for yourself and a company and you receive Eligibility Assessment Information Requests addressed to each yourself and your company;
3. you registered on behalf of yourself and a deceased estate and you receive Eligibility Assessment Information Requests addressed to each yourself and the deceased estate;
4. you registered on behalf of yourself and another person, such as a joint policyholder, and you receive Eligibility Assessment Information Requests addressed to each of you;

you need to separately fill out the form once for each request you received.

### **10. How do I fill out the form on behalf of a company?**

To fill out the form on behalf of the company:

- Provide the details of the company in the 'Claimant Details' section.
- If there are alternative spellings, abbreviations, or different names for the company, provide that information in the 'Claimant's Other name' section.
- Provide the contact information you would have provided on behalf of the company at the time of purchase in the 'Purchase Contact Details' section.

- If you are not sure whether the products are in your name or that of a company, enter one name in the 'Claimant Details' section and the other in the 'Claimant's Other Name' section. We will check both against Allianz's records.
- Provide the details of the person MB should contact in relation to the claim in the 'Current Contact Details' section.

### **11. How do I fill out the form on behalf of a deceased estate?**

Authorised persons may claim on behalf of a deceased estate. You may be required to provide proof of authority to claim at a later date. Please keep any documents, such as the death certificate and will, safe in the meantime.

To fill out the form on behalf of a deceased estate:

- Provide the details of the deceased in the 'Claimant Details' section.
- Provide the contact information the deceased would have provided at the time of purchase in the 'Purchase Contact Details' section, such as their postal address at the time.
- Provide the details of the person MB should contact in relation to the claim in the 'Current Contact Details' section. This may be the executor or administrator of the estate or the next of kin.

### **12. Is this the same as the Flex Commission Class Actions?**

No. The Flex Commission Class Actions are all separate to the Allianz Class Action. In particular, if you receive a Notice of Proposed Settlement about the Flex Commission Class Action against Westpac & St George Finance between 20 and 25 June 2025, this is separate to the Allianz Class Action.

Please review any notice you receive to understand what you are required to do in respect of that class action. If you did not receive an email regarding the Flex Commission Class Actions, this does not apply to you. You can read more on the webpage for the Flex Commission Class Actions [here](#).

Information you provide to MB in respect of one class action is not transferable between our teams. This is for privacy and confidentiality reasons.

### **13. I'm having technical difficulties with the form**

Please wait 10 seconds and refresh your browser. If that does not work, please close and re-open your browser, or try a different browser.

If technical issues persist, please use the PDF form available on our website [here](#) and return it to us via email to [addonclassaction@mauriceblackburn.com.au](mailto:addonclassaction@mauriceblackburn.com.au).

We must receive the form by the deadline of **13 July 2025** in order for it to be valid.

### **14. I have more questions**

In an effort to keep administration costs to a minimum for the benefit of all group members, we cannot help individual group members to fill out the eligibility assessment form.

However, you may contact our team on the details below if you have any questions not answered by this guide.

- 1800 497 191
- [addonclassaction@mauriceblackburn.com.au](mailto:addonclassaction@mauriceblackburn.com.au)

We are experiencing a high volume of enquiries and may not be able to respond. Please fill in the form before the deadline of 13 July 2025 to ensure you do not miss out.

---