

UBER CLASS ACTION SETTLEMENT ADMINISTRATION

Driver Claim Data Notice Activity

Frequently Asked Questions

If you received the Driver Claim Data Notice activity, please read these FAQs before contacting us.

Quick answers (most common questions)

1. Do I need to complete the activity?

Yes. If you received the Driver Claim Data Notice activity, you should complete it. If you do not complete it by the deadline, the claim may receive a **payment of \$0** because we will not have enough information to assess it.

2. What do I need to do?

You need to estimate how long the Registrant drove a taxi and/or hire car during the Claim Period and review the Driver Claim Data Notice and either confirm it is correct or request an amendment if something is incorrect.

3. What is the deadline?

You have 28 days from the date the activity was sent to complete it. For most Admin Contacts, the deadline is **4:00pm AEST, Monday 22 June 2026**. **This deadline cannot be extended.**

4. Can I respond by email or phone instead?

No. All responses must be submitted through the online activity. Responses by email or phone will not be considered.

5. Can I save the activity and come back later?

Yes. You can exit the activity and return later before the deadline. It will resume where you left off.

Before you start the activity

Important information

- You must complete the activity carefully.
- In the online activity, you **cannot go back** to a previous page once you click "Next" or "Submit".
- Your answers provided in the activity are **final and binding** and cannot be changed once you select your answer and click "Next" or "Submit".
- If you are unsure about an answer, exit the activity and check your records before continuing. You can return to the activity at any time before the deadline. When you return, it will pick up where you left off.
- If you manage more than one driver claim, you must complete the activity separately for each Registrant.
- Responses must be submitted through the online activity - we cannot accept responses by email or phone.

Understanding the activity

6. What is the Driver Claim Data Notice activity?

The activity is part of the settlement administration process.

It allows you to provide additional information needed to assess the Registrant's driver claim, and to review the **Driver Claim Data Notice** to confirm whether the information is correct or request an amendment if something is incorrect.

7. What is a Claim Data Notice?

A **Claim Data Notice** contains the claim data that will be used to assess the Registrant's driver claim under the Settlement Distribution Scheme.

8. Where did you get my claim data?

We have used a combination of:

- information provided by the Registrant (either at registration or updated during the settlement administration); and
- industry data obtained from relevant State transport authorities, to prepare the claim data shown in your Claim Data Notice.

9. Why is my claim data different from what I submitted during registration?

Your claim data may differ from what was originally registered by the Registrant because we have reviewed and updated it using information from relevant State transport authorities.

Where this occurs, we have updated the claim data to ensure it is accurate and consistent with these records. This may also allow us to match the claim and confirm that it is eligible under the Settlement Distribution Scheme.

Completing the activity

10. What will I be asked to do?

The activity has two parts:

1. Estimate driving time

You will tell us how long the Registrant drove a taxi and/or hire car during the relevant Claim Period.

2. Review claim data

You will review the Driver Claim Data Notice and confirm it is correct or request an amendment if something is incorrect.

11. What information should I prepare before starting?

Before starting the activity, it may help to think about when the Registrant started and stopped driving within the relevant Claim Period and check any records you may have.

12. What are the Claim Periods?

The Claim Period is the period that Registrants may be eligible for compensation. It depends on the state where the Registrant drove:

- **VIC:** 1 April 2014 – 23 August 2017
- **NSW:** 7 April 2014 – 18 December 2015
- **QLD:** 17 April 2014 – 5 September 2016
- **WA:** 10 October 2014 – 4 July 2016

13. What if I cannot remember how long the Registrant drove?

An estimate is fine. You should answer based on your best recollection.

When deciding your answer:

- focus on when the Registrant started and stopped driving during the Claim Period
- think about their overall time driving, not shifts worked or hours per week
- if you are unsure between two options, choose the higher percentage

Making changes and corrections

14. What should I do if there is an error in the Driver Claim Data Notice?

You can request an amendment through the online activity. You will need to explain what is incorrect and provide any relevant details.

15. What happens after I request an amendment?

We will review your request and send you a **Claim Data Determination**, explaining whether the amendment has been accepted.

16. What if I do not agree with the Claim Data Determination?

You may request a **Claim Data Determination Review** within **7 days** of receiving the determination.

To do this, you must provide:

- the parts of the determination you disagree with
- the reasons why
- any supporting documents

There are costs involved in seeking a review. The review will be conducted by an independent **Review Assessor**, whose decision is final and binding.

More information about review rights will be made available on the website when Claim Data Determinations begin to be issued.

Important limitations

17. Can I change my answers after submitting?

No. Once submitted, your answers are final and cannot be changed.

18. What if I miss the deadline?

If you do not complete the activity by the deadline, the claim may receive a **payment of \$0** because we will not have enough information to assess it.

Access and communication

19. Why didn't I receive the activity?

The activity was sent to Admin Contacts for Registrants with a registered driver claim.

If you believe you should have received it, please contact us at:

uber@mauriceblackburn.com.au

Please include:

- your name
- the Registrant's name
- the Registrant's driver accreditation number

If you manage other types of claims (for example, licence owner, operator or lease income claims), you will receive separate emails about those claims in the coming months. Please do not email us about those claims at this time, as we are unable to respond to those enquiries.

20. How can I contact you?

Before contacting us, please review these FAQs and the information on our website: www.mauriceblackburn.com.au/uber

To help keep costs low and maximise the amount available to Registrants, we will not respond to enquiries where the answer is already available on our website.

Next steps

21. What happens after I complete the activity?

If you **accepted** the Driver Claim Data Notice, **no further action is required from you at this stage in relation to the Registrant's driver claim**. The next communication you will receive in relation to this claim will be a Notice of Assessment, which is expected to be sent **in late 2026**.

If you **requested an amendment** to the Driver Claim Data Notice, we will review your request and send you a **Claim Data Determination**, explaining whether the amendment has been accepted. Please keep an eye on your inbox for the Claim Data Determination.

22. What if I manage other types of claims?

If you manage other types of claims, you will receive separate emails inviting you to complete activities for those claims in the coming months. You do not need to take any action for those claims at this time.

Please continue to monitor your email for updates and instructions, and visit the website regularly for the latest information.